

BUREAU VERITAS
Certification



Steldia Services Limited (Mindy Support™)



Head Office: Cyprus, Gr. Xenopoulou, 17, 3106, Limassol

This is a multi-site certificate, additional site(s) are listed on the next page(s)

Bureau Veritas Certification Holding SAS – UK Branch certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO 9001:2015


Scope of certification

Business Process Outsourcing: building and managing of remote teams of specialists operating in marketing and sales, customer support, processing and analysis of graphic, text, audio data or other types of back office support.

Original cycle start date:	22 November 2018
Expiry date of previous cycle:	NA
Certification / Recertification Audit date:	01 November 2018
Certification / Recertification cycle start date:	22 November 2018

Subject to the continued satisfactory operation of the organization's Management System, this certificate expires on: **21 November 2021**

Certificate No. UA229072 Version: 0 Revision date: 22 November 2018


Olena Svrydenko
Signed on behalf of BVCH SAS UK Branch

Certification body address: 5th Floor, 66 Prescott Street, London E1 8HG, United Kingdom
Local office: 5th floor, 28, Simon Petlyura St., Kyiv, 01032, UKRAINE



0008

Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organisation.
To check this certificate validity please call: +380 44 354 16 00